

■ Jump into the FAST lane

On the cutting edge of innovation, Constant America offers customized and creative solutions fulfilling all your needs in specialized chemical products.

■ All-round EXCELLENCE

Constant America is more than a company that simply sells chemical products of the highest quality. We provide all-encompassing support services to our customers, including a reliable and devoted technical team, privileged access to the newest market innovations and unsurpassed expertise. In keeping with the elevated quality standards established by Constant America, our chemical products are developed in-house and produced in our own factories, always with the utmost respect for environmental standards.

Conscious of evolving marketplace demands, we guarantee your complete satisfaction, from the performance of our products to the excellence of our customer service.

■ CUSTOMIZED solutions

At Constant America we recognize that each customer's needs are different and we pride ourselves on our ability to offer entirely customized chemical solutions. Our team of technicians will advise you on the implementation of our chemical applications and processes for your specific needs, and will accompany you on each step of the process, from the initial formation to continued technical support.

With an eye to the future, our aim is to allow your operations to evolve in a dynamic context, with on-site technical expertise guaranteeing superior results and maximum productivity.

■ SATISFIED customers

Whether your goal is to optimize your chemical systems, introduce biotechnological products for a safer and cleaner environment, or benefit from significant economies, Constant America rises up to the challenge.

Our personalized approach, one customer at a time, permits us to efficiently assess desired results and measure total customer satisfaction, ensuring we reach and even surpass our customer's goals.

■ OUR 7 PILLARS: YOUR QUALITY GUARANTEE

1 PRODUCTS

Always more powerful and cost-effective, Constant America's products are conceived to offer value and exceptional results for our customers, while respecting environmental norms and workplace standards. Our products are available in a variety of formats, from the simple gallon to bulk shipments.

Our responsibility: By maintaining open dialogues with customers, Constant America engages in on-going field performance monitoring and analysis of products, to ensure constantly developing products, prompt problem resolution, and performance optimization.



2 SERVICE

Reliable, punctual and professional, customer service at Constant America draws on a vast network of representatives and technical support, available 24 hrs a day, 7 days a week.



Our strength: Our certified instructors come to your premises and offer your employees complete training on our products and processes, as well as the governmental norms regarding health and security, like WHMIS (Workplace Hazardous Materials Information System) and HACCP (Hazard Analysis and Critical Control Point).

3 SYSTEM ENGINEERING

Constant America maintains a complete inventory of equipment, including measuring and application systems for all of our products. Our engineers develop tailor-made installation plans and ensure you benefit from the latest market innovations and stay on the cutting edge of technology.



Our advantage: The equipment installations we design allow for the attainment of maximum process efficiency and value from an optimum consumption of our products, while maintaining a safe working environment.

4 QUALITY ASSURANCE

The name Constant America is synonymous with superior quality. Our suppliers, our products, our equipment and our processes are selected to respond to the elevated norms of our quality control system, certified ISO 9001-2000.

Our reliability: Our quality control system surpasses the principles of ISO. Thanks to innovative programs managed by creative and engaged personnel, Constant America continually refines the quality of its products and services.



7 OUR TEAM

Sensitive to your needs, Constant America works in collaboration with its members, its suppliers, its customers, and governmental agencies, in view of maintaining its leadership position in the specialty chemicals industry.

Our values: Competence, experience, integrity and professionalism perfectly define the Constant America team. These qualities are, in fact, what make us experts and guarantee our success.



6 TECHNOLOGY

Technology plays a key role at Constant America. Our state-of-the-art facilities permit us to develop and distribute sophisticated products designed to service a global community.

Our secret: From modern communication tools, including online order processing, to having the most advanced equipment in our laboratories, Constant America systematically introduces new technologies to improve internal processes and better serve customers.



5 RESEARCH AND DEVELOPMENT

Constant America's team of researchers continuously explores different avenues in search of new technologies. This has and continues to allow us to evolve and to take advantage of opportunities to improve the quality and diversity of our products and services, so as to result in cost savings and performance enhancements for our customers.

Our mission: Participate in scientific conferences, analyze new trends, stay on the cutting edge and develop innovative solutions.

■ Jump into the FAST Lane is more than just a promise. It is Constant America's pledge to its customers to always give 110% and strive for more... in expertise, performance and innovation.



ISO 9001:2000

Constant America develops and manufactures innovative specialty chemicals for international distribution.

■ **Partners
in your
success**

Founded in 1982 Constant America has established itself as a global industry leader, excelling in the development and production of chemical products. By solidly investing in the research and development of new technologies, we are positioned to offer innovative and practical solutions to satisfy and exceed your present and future needs.

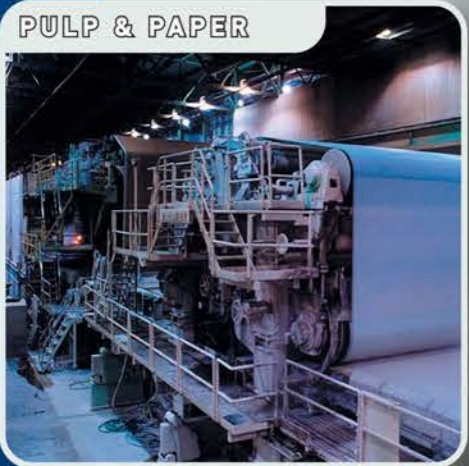
From general maintenance to highly specialized products, Constant America supplies chemicals for the specific needs of each industry, notably those of food and beverage, bottling, pulp and paper, water treatment and industrial sector.

A member of numerous industrial associations and universities, a prominent player in scientific research, Constant America possesses all the technical resources, logistics and professionals to assure the delivery of products and services that meet a standard of excellence, consistently and without fail.

■ **Quality, Service,
Economy and Innovation ...**

with the utmost care for our environment,
in hopes of protecting it for
future generations.

PULP & PAPER



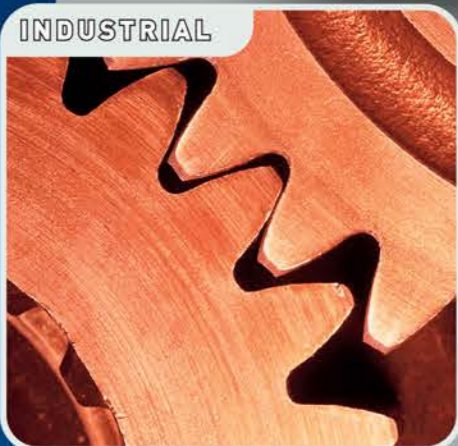
FOOD & BEVERAGE



WATER TREATMENT



INDUSTRIAL



With over 25 years of experience, Constant America is a leader in the field of industrial and commercial specialty chemicals.

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SPECIALTY CHEMICAL INNOVATOR



AMERICA - EUROPE - ASIA